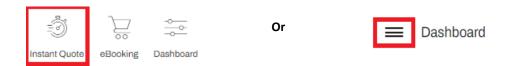


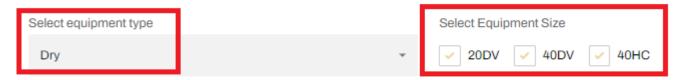
• To retrieve a quotation using Instant Quote, navigate to either the Instant Quote button found in the top right of the dashboard, or use the drop-down menu located in the top left of the dashboard



 Start by designating the equipment type. Instant Quote supports dry 20DV, 40DV, 40HC as well as 20RE and 40HR reefer container types

Note: For special equipment types, hazardous, Shipper Owned containers or quotations with extended cargo protection please select the Tariff Form also found within the dashboard drop-down menu

Equipment Type



• Next, select between Freight All Kinds (FAK) or commodity specific. If choosing commodity specific, you may type either the harmonized code or a short description and choose from the options that populate



• Following, enter the cargo weight (per container). You may choose between Kgs or Lbs weight types



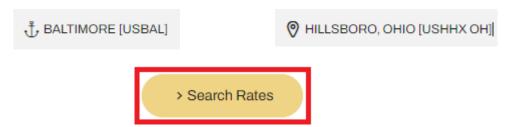


• Specify the start point and end point by entering a few characters and selecting from the choices that populate

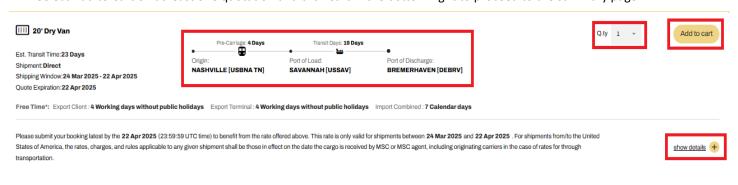
Shipment Details



• Instant Quote also includes land locations for intermodal quotations. Ports are denoted by the anchor icon, while land locations are denoted by a map pin icon. When all information is added, click 'Search Rates'



- Quotation tickets will appear for your combination. You'll be able to sort by price, transit time or shipping window
- You'll be able to see transit times, shipping window, quote duration, pre-carriage time if applicable and the price
- Select Add to Cart on at least one quotation and click Cart in the bottom right to proceed to the summary page.

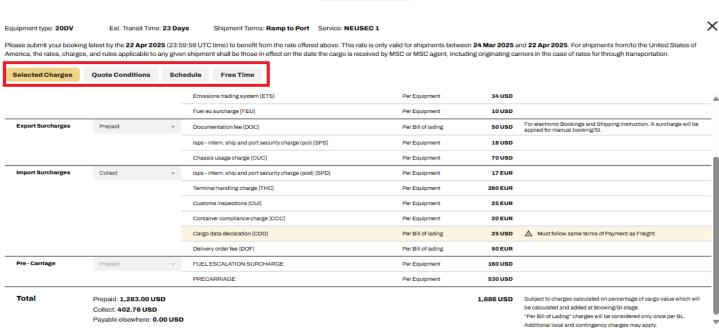




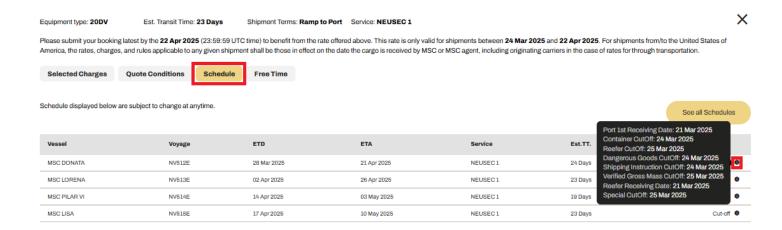


- By Clicking Show Details under each quotation ticket, you can see an itemized breakdown of all costs including freight charges, surcharges, import charges and intermodal costs if applicable
- You can see the selected charges, check the quote conditions, view the schedule and free time by selecting the associated tab





• When choosing Schedule, you may find relevant cutoff information for each vessel by hovering over the respective tooltip





• Within the myMSC Dashboard, click View all to see all active and expired quotations within your account



 You may view your quotes by clicking the magnifying glass button, create an eBooking with this quotation using the yellow shopping cart icon or forward this quotation through email using the share icon



- When forwarding a quote, you may specify multiple email recipients separated by a semicolon
- You may choose whether or not the recipients can see the rates attached to the quotation
- If a quote has expired, you'll have the option to refresh the quotation with a new validity window

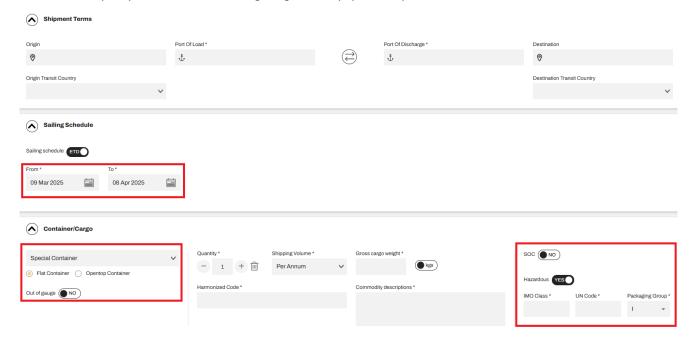


MyMSC Tariff Rates Form

- You may complete a request form on myMSC for hazardous, shipper owned containers and specialized container types
- You may also complete this form if your desired routing was not available within Instant Quote



• Select and specify the containers, routing, cargo and any special requirements in the comments section.



• Click 'Submit' to send this request for a rate to our quotation team. After an agent has processed the form, an email will be sent to you with a quotation reference number which can be taken into our eBooking tool on myMSC.